



Impact Report for Majestic Charitable Foundation
Sept 2023 - Aug 2024



We are grateful to Majestic Charitable Foundation for your invaluable support since April 2024. Your commitment has allowed Child Bereavement UK to provide crucial services to bereaved families across the country.

In this report, we present a full year's data, highlighting the transformative impact of your contributions, even within a short period of our partnership.

Thank you for your dedication to supporting families in need.

The Charity's Impact

During the period, the charity has:

- Delivered 12,627 hours of support through individual, family and couple sessions.
- Responded to 8,153 enquiries to the Helpline.
- Received 1,091 new referrals, and 167 re-referrals (these have been increasing year on year as we support individuals with more complex grief).



David received support with his daughters (aged 10 and 8) after their mother died.

“Child Bereavement UK is a safe place where the girls can discuss whatever they want, can talk about how they feel with someone who is non-judgemental, and can come away with tools to help them cope.

When we came for support, the environment was nice - toys and things that the girls could interact with. The support practitioner got the gist of our situation by having a conversation with us and from there formulated a plan for support, although it was an evolving process.”



Some highlights from the year



- In addition to our translated languages hub, we have now also added an auto-translate function to our website allowing users to view the entirety of the website in: Polish, Urdu, Punjabi, Romanian, Mandarin, Welsh, Bengali.
- We secured funding to launch a new Bereavement Service in Birmingham which opened on the 1 September delivering one-to one, groups and family support, as well as access to helpline provision.
- We established new working partnerships including with Scotty's Little Soldiers; this new partnership will ensure that children and young people from military families can access the support they need after the death of a parent. We will work together to raise awareness of the support that is available, to train professionals, and share and develop resources. We will also work together on policies to improve outcomes for bereaved families.

Updates from our regional services

Alongside delivering 12,627 hours of support, we spent time improving our assessment process for new referrals, and ensuring resources were used in those areas where they are most urgently required.





The North

Our north team, encompassing Cheshire and Cumbria, is well established and as well as delivering in-person support through our Carlisle and Widnes hubs, now delivers remote support across the entirety of the North of England. The team has also been delivering a range of family support including Day to Remember events and regular Family Groups.

The South

Our south team saw a particular increase in demand in two of their satellite services – Milton Keynes and Aylesbury. We are increasing provision in each instance to ensure local people can access support when they need it. The service has excellent local links to other local organisations and has worked hard to build responsive support to all bereaved people who are referred to us.





London

This service operates hubs in East and West London. We have established a partnership with Noah's Ark Hospice in Barnet (allowing for regular service delivery, and for further network development in the area). We are also working to reach refugee and asylum seeker populations in Hackney.

North Outreach

This service supports bereaved families in Wirral, Manchester, Sheffield and Bradford. In Manchester we have seen a major increase in demand for our training, particularly from schools, and we are developing new relationships with youth centres and delivering new drop-in support sessions across the project.





Scotland

Our service in Scotland is now providing a new outreach project, with staff delivering support to a wide variety of communities across Scotland. This service, which was launched on 16 September, will allow us to reach more people across the country with face-to-face support, expanding our service so it is available to people who live beyond Glasgow.

The new areas that will be covered through the service are Lanarkshire, Edinburgh and the Forth Valley.

Helpline

Our Helpline has experienced considerable demand over the last year. During the year the team received more than 8,000 requests for support.

Our Helpline has been described as a lifeline by families seeking support after the devastation of bereavement, and for professionals seeking guidance for bereaved families in their care.



Last year we trained 10,469 professionals, helping them to better understand and meet the needs of bereaved families.

Our training provision has focused on delivering a range of sessions for professionals who want to better understand how to support bereaved people while also expanding into new training areas, such as how to better support:

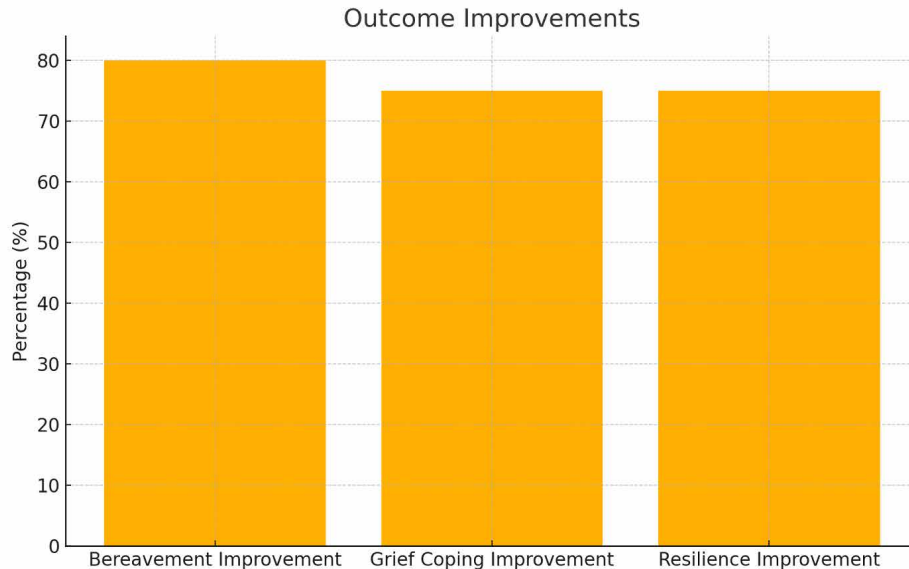
- Men through their bereavement
- Bereaved students in further or higher education
- People after a traumatic bereavement
- People after a bereavement by suicide

We have also coordinated and delivered a *Sudden and Unexpected Death* study session for schools in the Midlands to provide a forum to explore sudden death, with a focus on support for teaching staff.

Training for professionals



Service outcomes



In our most recent Childhood Bereavement Services Questionnaire (CBSQ), and Adult Attitude to Grief (AAG) data review, 80% of people who have received bereavement support reported an overall improvement in their bereavement symptoms as a result of Child Bereavement UK's services.

We are working hard to reach as many people as possible who have been bereaved. We are excited by new projects we are developing and believe these will make our services even more effective.

Claire was supported after her ten-year-old son died.

“I was in denial and shock, and I needed to make sense of the world and the why... I needed to find someone to speak to who could advise and guide me.

The support practitioner was very understanding and compassionate. Since support, I've seen changes in my mindset, I can see that there's hope. This ache will never go away, but it's about taking this grief and this heaviness with me, building my life around it.”





The Majestic Charitable Foundation continues to be a valued supporter of Child Bereavement UK, contributing to the delivery of bereavement care and guidance for parents, children, young people and their families. We very much appreciate your continued support.

*From all of us at
Child Bereavement UK,
thank you.*